



## COVID-19 SOCIAL RESPONSIBILITY PROTOCOL

Rockrose is committed to following CDC guidelines while maintaining the highest level of service for our residents. In an effort to achieve both Rockrose is practicing the following protocols:



### ADDITIONAL CLEANING

All common areas, including the lobby, hallways and amenity spaces will have increased disinfecting and cleaning.



### EPA DISINFECTANTS

EPA approved disinfectants, which combats the virus that causes Covid-19, are used to clean all the common areas of the buildings.



### TOUCHLESS HAND SANITIZER

Touchless hand sanitizers are available in the lobby and at other select locations throughout the building.



### SERVICE REQUESTS

Building staff and resident protocols are in place to continue Rockrose's quality of service while maintaining CDC guidelines.



## STAFF

### TRAINING

Building staff is trained on the latest Covid-19 protocols and how to follow CDC guidelines.

### EMPLOYEE HEALTH MONITORING

All building employees receive daily health screenings before entering the workplace.

### FACE COVERING:

All staff is required to wear a face mask or covering while working.

## AMENITIES

### REDUCED CAPACITY

Our amenity spaces have a reduced capacity to meet CDC guidelines for social distancing.

### ROOF DECKS

The furniture on our roof decks has been rearranged to promote social distancing.



## RESIDENTS

### CONTACTLESS RENT PAYMENT

To promote social distancing, contactless rent payments are available through Clickpay.com.

### PROTECTIVE SCREENS

For staff and resident safety protective screens have been installed at the front desk.

### FACE COVERING

All residents and guests are required to wear a face mask or covering while in the common areas of the buildings.